



Kate Mellor

**Independent Case Manager
Dragonfly Case Management**

**Registered Social Worker
kate@dragonflycm.co.uk**

Specialisms

Adults and Children

Brain Injury

Profile

Kate is a compassionate and dedicated case manager, taking a person-centred approach to her work with clients experiencing complex injury and trauma. Feedback has consistently described her as 'kind, approachable, honest, and transparent', with those she has worked with noting that she is a good listener and that they 'feel heard'.

Kate has been a qualified and Registered Social Worker since 2009, she is highly skilled in understanding the care and support needs of both adults and children. Kate has previously held posts as both a primary school teacher and senior lecturer in adult social care education, which she feels greatly contribute to her abilities as a proactive and solution focussed case manager. She has a wealth of experience working in a range of health and care settings where she has developed supportive and positive working relationships with clients, their families and care teams. She is an excellent communicator, skilled in managing the dynamics of clinical multidisciplinary teams, with a clear understanding of the impact and consequences of the life changing experiences that follow a serious trauma. Kate is highly skilled in undertaking comprehensive, well written, in-depth care needs assessments and making relevant evidence-based recommendations.

Kate remains passionate about the delivery of accurate education and training in Acquired Brain Injury to pre and post-qualifying staff in Adult Social Care teams, and to this end is involved in a pioneering local project via UKABIF (UK Acquired Brain Injury Forum) to raise awareness of ABI and support further learning and development of support staff. She also continues to work as a Visiting Lecturer in higher education.

Kate also belongs to specific groups with a focus around ABI; the Brain Injury Social Workers' Group (BISWG) and the International Network for Social Workers in Acquired Brain Injury (INSWABI).

Testimonial

"I would characterise Kate as committed, collegiate, and positive in her approach to work. She is very much a 'can do' person and she takes her work seriously. Her ability to build relationships and to work empathically is a real strength. She communicates clearly and seeks advice appropriately. Kate has certainly, across her career, shown her ability to work independently, undertake detailed assessments and manage cases. More recently, her understanding of brain injury has developed hugely, and I am aware that she has developed and delivered training in this area." – *Principal University Lecturer*

Qualifications

BA (Hons) Social Work 2009
PGCE Primary Education 2016

Professional Memberships

British Association of Brain Injury and Complex Case Management (Reg: 7799)
Social Work England (Reg: SW19032)
Member of UK Acquired Brain Injury Forum

Location Eastbourne, East Sussex **Coverage** South East England



The
Case Management
Community



The United Kingdom
Acquired Brain Injury Forum



The
Case Management
Community



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3HUB Community Governance & Due Diligence

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Professional Memberships

British Association of Brain Injury and Complex Case Management (Reg: 7799)

Social Work England (Reg: SW19032)

Member of UK Acquired Brain Injury Forum

Registration evidence available on request.

Qualifications

BA (Hons) Social Work 2009

PGCE Primary Education 2016

Continuous Professional Development

Regular training and formal 3 monthly supervision.

Professional development reviews and governance/due diligence checks are undertaken annually.

Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.

Professional Liability Insurance Policy

Professional Indemnity Cover: up to £6million per claim

Public Liability Cover: up to £6million per claim

Policy details available on request.

GDPR compliant

Current ICO Certificate available on request.

Data Controller: Kate Mellor

Enhanced Disclosure and Barring Service (DBS) Certificate & Update Service

Full, clear enhanced DBS certificate currently in place & update service details available on request.

Key Policies

All our policies and procedures are reviewed annually, and full details are available on request.

Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.