



# Emma Fieldsend

**Independent Case Manager**  
**Emma Fieldsend Case Management**  
**Occupational Therapist and Expert Witness**  
**emma@fieldsendcm.co.uk**



## Specialisms

Adults and Children  
  
Brain Injury,  
Complex Polytrauma,  
Complex Orthopaedic.  
  
Birth Injury,  
Cerebral Palsy,  
Challenging Behaviour,  
Intensive Care,  
Learning Difficulties.

## Profile

Emma is an advanced BABICM practitioner with over 20 years' experience working as an OT in case management with Adults and Children who have highly complex medical and physical conditions. Emma has extensive experience of working with acute and long term acquired brain injury and associated trauma. She has excellent experience of recruiting for and managing 24/7 care teams for clients with complex care needs.

Emma has worked as an occupational therapist within the NHS both in the acute and community sectors, including intensive care, and is a high-level neurorehabilitation specialist. She understands the complexities that arise from the aftermath of severe trauma and the impact of this on the client and their family.

Emma is a pro-active and highly efficient case manager who uses her clinical and organisational expertise to identify the key care, support and rehabilitation issues and effectively coordinate teams to ensure the client's needs are comprehensively met. Emma believes in being a strong advocate for her clients and their families and recognises the crucial importance of good communication to drive positive engagement and outcomes from all involved.

Emma is also an experienced Care Expert and has a robust understanding of the litigation process.

## Testimonial

"Emma is a highly skilled Case Manager; she is strong advocate for clients supporting them to achieve their best outcomes" – *Case Management Industry Professional*

## Qualifications

BSc (Hons) Degree Occupational Therapy (2002)

## Professional Memberships

Health & Care Professions Council (Reg: OT34836)  
Case Management Society UK (Reg: 14-1325-CM)  
British Association of Brain Injury and Complex Case Management, Advanced Practitioner (Reg: 0607)

## Location

Fareham, Hampshire

## Coverage

South East England



The Case Management Community



www.hcpc-uk.org





The  
Case Management  
Community

# Emma Fieldsend

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**3HUB Community Governance & Due Diligence**

**emma@fieldsendcm.co.uk**



<b>Contact</b>	<a href="mailto:office@threehub.co.uk">office@threehub.co.uk</a> 01243 769081 <a href="http://www.threehub.co.uk">www.threehub.co.uk</a>
<b>Professional Memberships</b>	Health & Care Professions Council (Reg: OT34836) Case Management Society UK (Reg: 14-1325-CM) British Association of Brain Injury and Complex Case Management, Advanced Practitioner (Reg: 0607) Registration evidence available on request.
<b>Qualifications</b>	BSc (Hons) Degree Occupational Therapy (2002)
<b>Continuous Professional Development</b>	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
<b>Professional Liability Insurance Policy</b>	Professional Indemnity Cover: up to £6million per claim Public Liability Cover: up to £6million per claim Policy details available on request.
<b>GDPR compliant</b>	Current ICO Certificate available on request. Data Controller: Emma Fieldsend
<b>Enhanced Disclosure and Barring Service (DBS) Certificate &amp; Update Service</b>	Full, clear enhanced DBS certificate currently in place & update service details available on request.
<b>Key Policies</b>	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.